



Uncover the Real Life Story Behind the AML Alert

Offload 60% Line of Business RFI work

Classify **80%** of legitimate activities

Get RFI responses in 2 minutes

Significantly reduce investigation time

Most AML Alerts are triggered by perfectly legitimate life stories, such as:

- Selling a house
- Paying student tuition
- Receiving a wedding gift
- Cash for a big renovation project

Can those life stories be automatically identified?

Introducing the Refine Intelligence Platform



Digital Customer Outreach

Contacts customers digitally so they can provide context about their transactions within minutes rather than weeks



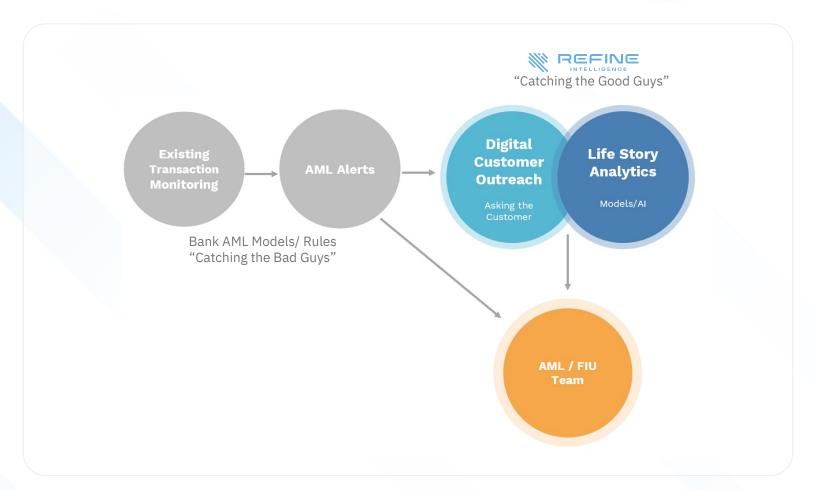
Life Story Analytics

Automatically identifies the genuine life story behind anomalous activity so it can be quickly cleared away as a false alarm



How Refine Intelligence Works

Uncovering the story behind every transaction



Why Refine Intelligence

Immediate Win

- "Life Story" data expedites investigation time
- Relieve revenue-producing personnel from compliance work
- Light lift project, no change to existing Transaction Monitoring

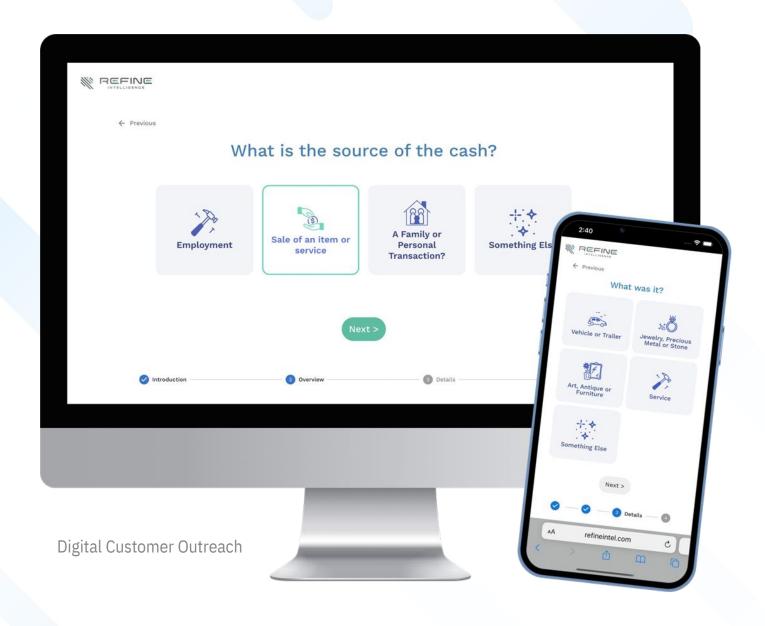
Positive Customer Experience

Reduce customer friction with compliance-related communications

Revenue Opportunity

Inform the bank with customer information lost in the age of digital transformation





About Refine Intelligence

Refine Intelligence has developed a novel approach to help banks reduce the growing operational costs of financial crime. Its powerful customer engagement tools and analytics identify specific life events like selling a house, buying a car, or paying tuition, which explain common anomalies in customer accounts, and dramatically reduce investigation time. Besides anti-money laundering, its solutions can be used to protect against check fraud, scams and money mules. www.refineintelligence.com

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